



GOVERNMENT OF INDIA  
OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS  
CUSTOM HOUSE, MP&SEZ, MUNDRA  
PHONE: 02838-271165/66/67/68 FAX:271162/69/71

F.No.I/07-01/Adm/2016

Dt: 12.05.2016

**TENDER NOTICE**

**Notice Inviting Tenders/Quotations for Maintenance of IT Equipments like Computers (CPU), Printers, etc., at Custom House Mundra**

- Sealed Quotations are invited for and on behalf of the Pr. Commissioner of Customs, Custom House, Mundra from service providers regarding maintenance of IT Equipment like Computers (CPU), Monitors & Printers, installed at Custom House, Mundra (i.e. other than covered by ICEs 1.5 System).
2. The job requires dedicated full time well skilled 2 engineers and comprehensive maintenance of IT Equipments. The service provider has to fulfil special requirements with the annual maintenance contract as mentioned below:-
    - a. Engineer should maintain assets register for all IT Equipments.
    - b. Engineer should do maintenance of IT Equipments.
    - c. Engineer should provide assistance in Network related issues.
    - d. Engineer should install and manage antivirus provided by Department.
    - e. Engineer should solve any type problems related to hardware & software.
    - f. Engineer should provide support for Linux OS.
  3. Number of Computers installed at Custom House Mundra are **78 and Printers installed are 35** which are to be maintained by the appointed Engineers, along with parts. Expected computers to be purchased by this office in short period are about 15 along with printers. Over all AMC will be for **93 Computers and 50 Printers**, along with parts. (Excluding consumables.)
  4. Interested parties would be required to enter into a written agreement with the department under certain terms and conditions as prescribed by the Pr. Commissioner of Customs, C H Mundra.
  5. Interested parties should submit their Tenders/Quotations in a sealed cover to the Additional Commissioner (P&V), C H Mundra, having office at PUB Building 1<sup>st</sup> Floor, Custom House, Mundra, **before 27.05.2016**.
  6. Issuing Authority reserves its right to reject all or any tender without assigning any reasons thereof.

Date: 12.05.2016

Place: Mundra

*4/110*  
*12/05/16*

**Additional Commissioner (P&V)**  
**custom House, Mundra**

Copy to:

1. Notice Board of Mundra Customs.
2. Copy to DY. Commissioner (EDI System), Mundra... requesting to upload on website of Mundra customs.